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Press Release
Call Center for Coronavirus (COVID-19)

Gallatin City-County Health Department (GCCHD) has opened a call center in response to Coronavirus (COVID-19). The call center has been live and available Monday - Friday.

Starting Saturday, March 21, the Call Center for COVID-19 will be available seven days a week from 8 a.m. to 5 p.m., Mountain Time. Members of the public can call the line at 406-548-0123 with any questions or concerns. Non-English speaking options are also available.

The call center is staffed by GCCHD personnel, retired health care personnel, and current health care nurses. Members of the public should call the call center for general information about the Coronavirus, questions about testing, quarantining, travel, and all other general questions or concerns.

The health department staff urges the public to consult the website for the Centers for Disease Control & Prevention for general information about COVID-19 at www.cdc.gov or visit the Gallatin City County Health Department’s website at https://www.healthygallatin.org/coronavirus-covid-19/. We encourage everyone to take time to research reliable research first—we recommend the CDC and local healthygallatin.org websites—and then call if you still have questions.

The GCCHD general main number (406-582-3100) is still available for all urgent after-hours requests of the health department. However, people with general questions or mild symptoms are urged to use the Call Center at 406-548-0123.